



ATTENTION CUSTOMERS

1. Rapid Check only guarantees 2 hours with the truck. A half hour of that time is administrative.
2. If the truck can be repaired within the two hours we will repair the unit.
3. If the truck cannot be repaired within the allotted timeframe, it will be scheduled and assigned through **our** normal workflow.
4. Customers will be responsible for 2 hours of diagnostic **time**. If repairs are done here, **the diagnostic** time will be applied to the bill. If **the** work is done at another shop, **the** customer is responsible for the diagnostic **time**. If **the** repair is warrantable, it will be applied to the warranty bill. If the customer chooses to leave after diagnosing a warrantable failure, they are responsible for the diagnostic **the time**.
5. Rapid Check only applies to “Mission-Disabling” failures.

Signature _____ Date _____